



# SUPPORT SQUAD

## MEMBER ROLE DESCRIPTION

### I. PURPOSE

The Support Squad member is responsible for promoting the wellbeing, safety, and inclusivity of all club members, ensuring a positive and supportive environment within the community club.

### II. RESPONSIBLE TO

The Support Squad member is responsible for maintaining direct accountability to QRL Integrity Officers, the State Programs Manager, the Club President, and all members of the club.

### III. RESPONSIBILITIES

- Refer members to appropriate external professional support services when required.
- Monitor and address safety risks within the club by reviewing facilities, equipment, and safety practices.
- Implement and uphold child protection policies and procedures to safeguard young participants.
- Promote inclusivity and diversity, ensuring the club is accessible to people of all backgrounds, abilities, and demographics.
- Foster a sense of belonging and community to improve member retention and satisfaction.
- Liaise with QRL Integrity Officers and the State Programs Manager to coordinate training for community members.
- Provide a clear and approachable point of contact for members to raise concerns, ideas, or suggestions.
- Complete the Support Squad Impact Form following any instance of providing support to a community member.

### IV. INITIAL DUTIES

- Ensure all members are aware of the White Cloud Foundation partnership and have access to available resources.
- Attend education and training sessions as required.
- Build rapport with QRL Integrity Officers and the State Programs Manager, acting as the primary contact for all wellbeing-related enquiries.

### V. TIME REQUIREMENT

- The estimated time commitment required as the Support Squad member is 4-5 hours per week. The Support Squad member is appointed for a 1-year term.

### VI. IMPORTANT LINKS

#### Support Squad - QRL Website

- [Support Squad | QRL](#)

#### Member Protection Information Officer

- [MPIO](#)

#### Youth Mental Health First Aid Training

- [MHFA](#)

#### White Cloud Foundation

- [White Cloud Foundation](#)

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